

### **Achieving Synergy on Campus**

#### Jackie Jones, Associate Vice Chancellor for Administrative Services, University of Missouri-Columbia



# Syn-er-gy:

# The combined act of two or more substances or agencies to achieve an effect greater than that of which each is individually capable.





- Why Do you Need Synergy to Be Successful?
  - If the collective energy and creativity of an entire campus is harnessed, it can be very productive.
    - Individual efforts on campus are a waste of time and energy on a campus that is not united.
    - A multi-dimensional view is always better and more creative -- get input from as diverse a group as possible on your campus.





- Why Do you Need Synergy to Be Successful?
  - Do not assume that a lack of cooperation/support is based upon bad motives; it is often the result of not offering enough information.
    - Communication is critical to success must communicate to all levels, not just above or below.





### <u>The Mizzou Licensing Program</u>

- We view licensing as a resource for expertise and a place for coordination.
- "Ownership" of the licensing program really belongs to the entire campus.
- The introduction of a new logo at MU was the stimulus to re-energize our campus contacts.







- We used the new logo to achieve synergy on our campus. Every campus needs a "rallying cry" that can become the stimulus to strive for synergy.
  - The first step that we took was to <u>identify</u> departments on campus that would need to be involved in the logo project. Our list included athletics, bookstore, purchasing, alumni, development, admissions, PR, and many others.





• Take the time that is needed to "get everyone on board." Your investment in time will pay off.





- February 24 of this year, we met with virtually every key constituency on campus.
  - CLC University Rep made presentation to groups.
  - Explained the importance of the department to the overall success of the new logo project.
  - Asked for ideas and participation.
  - Communicate, Communicate, Communicate



- Regardless of who we spoke to, the message was only tailored slightly each time for that audience.
- Our message in meetings was a simple one...
  - Consistency, Consistency, Consistency



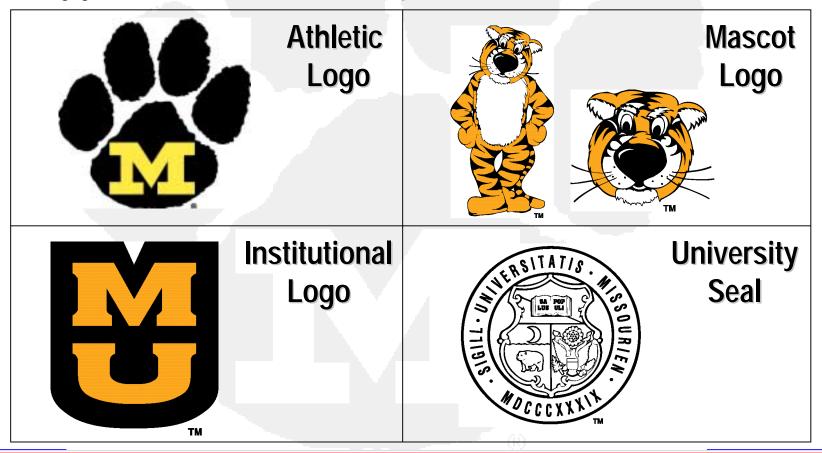


- Every group got a chance to see where we were from a "brand consistency" perspective.
- More importantly, we gained "buy-in" for where we were going with our brand consistency.



#### MIZZOU'S CURRENT BRAND "SYSTEM"

Consistency is the Number One Factor for developing a successful brand identity. A consistent brand identity will result in the whole being greater than the sum of its parts.









New Brand Hierarchy











Secondary Tiger Logos





Mizzou Colors



## Achieving Synergy on Campus

Tips on Achieving Synergy on Your Campus

- Communicate that everyone has an "ownership stake" in the licensing program.
- Do whatever it takes to get support for the program's objectives at a high level within the university.
  - "Overcommunicate" -- Tell them everything and let them take what they want to take.



<u>Tips on Achieving Synergy on Your Campus</u>

- Invite your CLC University Rep to campus to present to a group of interested individuals -- let them hear the same thing, but from a different perspective.
  - Look for broad initiatives that can involve a lot of people across campus.
  - Even on small projects, get ideas from a broad range of constituents -- licensing is fun -- a lot of people have good ideas, so use them !!!





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